

# Vaisala Lifeguard LTS2005



## Secure your Investment with a Vaisala Service Contract

Vaisala Lifeguard LTS2005 is a scheduled maintenance program assuring the reliability, availability and optimal performance of your Vaisala Thunderstorm Lightning Tracking Software LTS2005. Depend on Vaisala Lifeguard – when uncertainty is not an option.

[www.vaisala.com/thunderstormlifeguard](http://www.vaisala.com/thunderstormlifeguard)

# Vaisala Lifeguard LTS2005 – Service Contract Options for Vaisala Thunderstorm Lightning Tracking Software LTS2005

LTS 2005	Recurring Training	System Configuration	Vaisala HelpDesk and Telephone Support	Advance Exchange
SILVER	X	X	X	

  

LTS 2005 SATELLITE	Recurring Training	System Configuration	Vaisala HelpDesk and Telephone Support	Advance Exchange
SILVER	X	X	X	
GOLD	X	X	X	X

## MAXIMIZE THE VALUE OF YOUR INVESTMENT IN VAISALA TECHNOLOGY

The Vaisala Service Contract is a comprehensive service structure that covers all aspects of preventive and corrective maintenance for Vaisala products.

## LIFEGUARD RELIABILITY

Lifeguard is available only from Vaisala. To purchase your Service Contract or learn more contact your Vaisala sales representative or visit [www.vaisala.com/thunderstormlifeguard](http://www.vaisala.com/thunderstormlifeguard)

## SERVICE DESCRIPTIONS

### Advance Exchange

The Advance Exchange service will maximize system uptime and ensure that mission-critical spare parts are available. In response to an advance exchange request, Vaisala will send a replacement part within one business day via overnight shipping.

### Recurring Training

Recurring Training is a program tailored for each customer that provides technical support, advice on operation and maintenance, or other requested training. This training is conducted by a Vaisala service engineer at scheduled intervals.

### System Configuration

A Vaisala service engineer will be available to assist with any hardware changes or software configuration, so you can be confident your Thunderstorm System is optimized at all times.

### Vaisala HelpDesk and Telephone Support

Our service team is committed to customer satisfaction. A dedicated Vaisala Service Engineer will be available to assist with any questions or problems you may encounter. Most questions sent via fax or email will be addressed within one business day.

[www.vaisala.com/thunderstormlifeguard](http://www.vaisala.com/thunderstormlifeguard)

Vaisala Inc.

Tucson Operations

USA

Tel. +1 520 294 2145

Fax +1 520 741 2848

[thunderstorm.lifeguard@vaisala.com](mailto:thunderstorm.lifeguard@vaisala.com)

