

## Errata for Vaisala Veriteq viewLinc 3.6.0.398

*Issued May 10, 2011*

### General:

- To ensure data timestamp accuracy, verify that the viewLinc server time is set accurately before installing the viewLinc software. The viewLinc server and logger host should also be set to have their time synchronized with an accurate source at least once a day.

### Help:

- viewLinc Help is not localized in German.
- If the locale language is changed in viewlinc.cfg after installation, the browser cache must be cleared to see the correct localized help files.

### UI:

- Clicking repeatedly very fast around the UI tabs may generate a javascript exception.
- Channel views on Internet Explorer 9 only work in compatibility mode.
- While editing thresholds, the title bar appears as 'XEdit Threshold' in all languages instead of 'Edit thresholds' in the appropriate language.
- If an exceptionally large value is entered into a threshold (> 1000000000), channel view graphs may not work.

### Alarms:

- Alarm activation delays are ignored when the initial issue that caused the event does not trigger an alarm. The second issue that triggers an event will generate an alarm immediately.

### System:

- Ensure that only one viewLinc administrator is activating, deactivating, or swapping loggers at a time.
- When editing user contact schedules, if a new schedule is created and named 'Always' or 'Never', viewLinc startup errors may occur.

### Reporting:

- When a manual report is started while scheduled reports are running or other users are generating reports, the status of the manually generated report is listed as "Queued". The status will remain "Queued" until the queue gets to this report. Depending on the size and quantity of reports already in the queue, this could be a significant period of time.
- Due to the time required to generate reports, it is recommended that scheduled reports be set up to start during non-peak times and have at least 15 minutes between each report. This will reduce the chance of a scheduled report delaying a manually requested report. It is also best not to schedule reports with large data sets to start at the same time.
- If viewLinc is installed on an English Windows XP/2003 system and run in Chinese or Japanese, the 'Install files for East Asian languages' option must be selected in Control Panel\Regional and Language options.

### Logger Swapping:

- When swapping loggers it is important to allow the new logger to come to equilibrium before placing it on the COM port. This will ensure that data recorded from outside of the environment is not included on reports.
- If a logger that is to be swapped in is linked to a vLog Audit Trail, the swap will fail. This is by design.

### 300 Series Transmitters:

- The Firmware version must be 5.04 or later.

- It is recommended to upgrade to firmware version 5.10 wherever possible. (Please contact customer support if in doubt.)
- 300 Series Transmitters without LOGGER-1 modules do not support historical data backfill.
- If 300 Series Transmitters are configured with timeouts greater than the viewLinc scan period brief configuration alarms may occur.

**POS:**

- The POS terminals will show alarms when alarms are detected, even if an alarm activation delay is set.

For an updated Errata list, please see <http://www.veriteq.com/support/viewlinc/errata-viewlinc-3.6.htm>



For more information, visit  
[www.vaisala.com](http://www.vaisala.com) or contact  
us at [veriteqsupport@vaisala.com](mailto:veriteqsupport@vaisala.com)

DOC222968-A ©Vaisala 2011

This material is subject to copyright protection, with all copyrights retained by Vaisala and its individual partners. All rights reserved. Any logos and/or product names are trademarks of Vaisala or its individual partners. The reproduction, transfer, distribution or storage of information contained in this brochure in any form without the prior written consent of Vaisala is strictly prohibited. All specifications — technical included — are subject to change without notice.